

The New Dispensary Practice Survey



In 2012 this practice commissioned an independent patient survey.

Are you, male or female?	Male 30%	Female 65%						
How old are you?	Under 20 5%	20's 9%	30's 21%	40s 14%	50s 17%	60 10%	Retired 23%	DNA 0%
How would you describe yourself?	White 96%	Black 0%	Asian 3%	Mixed 0%	Chinese 0%	Other 1%		
Are you employed?	Employed 45%	Self Employed 10%	Unemployed 9%	In Education 3%	Retired 29%	Unable to work due to disability 3%	Did not answer 1%	
How often do you attend the surgery?	Weekly 3%	Monthly 30%	Quarterly 34%	Annually 25%	Did not answer 9%			
How easy do you find it to make an appointment to see a doctor?	Very Easy	Easy	Difficult	Very Difficult	Did not answer			
For an urgent appointment	23%	43%	19%	4%	11%			
For a non urgent appointment	14%	35%	28%	10%	14%			
To see the doctor of your choice	7%	32%	26%	9%	26%			
How easy do you find it to make an appointment to see other healthcare professionals? (i.e. nurse, healthcare assistant, phelbomomist)	23%	61%	9%	1%	6%			
Would you like to make appointments online?	Yes 66%	No 32%	Did not answer 3%					